### Public FedVTE Courses FAQ

## **Tracking**

Cookies are used to track course progress/completion on public FedVTE. Since there is no login requirement, this is the only useful method of tracking course progress. If you do not want the cookies to track your progress you can opt out, but that will mean that the system will not be able to track your progress as you move through the course.

#### Certificates

Course certificates of completion are available to print or download immediately following the completion of a course. If you do not print a certificate at the end of the course, there will be no way in which to generate a certificate at a later date since no data is stored on public customers to the FedVTE site.

#### **CEU and CPE Credits**

There is no guarantee that the various certification governing bodies will grant CPE or CEU credits for the completion of FedVTE public courses.

Please note that when you generate your course certificate, all tracking information for that course will be erased. You should download or print your certificate at that time.

# **Browser Support**

Only modern HTML5 capable browsers are supported. This includes the following browsers/versions and later, and similar WebKit based browsers:

- Google Chrome 56 or higher
- Opera 47 or higher
- Internet Explorer 11.0.4 and higher
- Microsoft Edge 40.15063 and higher
- Firefox 53.0 and higher
- Safari 10.1 and higher